

**South Central Family Health Center  
Board of Directors  
CEO Report**

**December 17, 2013**

*“Christmas is doing a little something extra for someone.”  
— Charles M. Schulz*

**SCFHC Health Center Overview for the month:**

- **SCFHC Annual Staff Christmas Party** will take place this Friday, December 13, at Luminarias Restaurant in Monterey Park. Recognition awards for years of service will be given to staff and volunteers as well as distribution of the Board approved staff bonuses.
- **New HRSA Outreach and Enrollment Grant:** SCFHC received a \$25,000 grant to supplement the previous \$171,000 we received last month for hiring and training of additional staff for enrollment of newly eligible Medi-Cal and Covered California participants. This supplemental grant award t the same amount was provided to all FQHC’s throughout the United States.
- **Mammography Services:** Our mammography machine at the South Central site is close to getting certified by the radiology physicist. Once this has occurred we will apply for a license to do mammograms at South Central. Dr. Raya-Morones anticipates that this process will be completed in 3 months. Over the next few months she will draft policies and procedures that are aligned with the current laws and Patient Centered Medical Home requirements.
- **Emergency Preparedness:** On Wednesday, December 18, we are scheduled to have fire drills at all of our clinic sites. Staff has been in training and provided education so that our patient flow is organized with minimal disruption to patient care.
- **IT-Medical Records-Phones:**
  - We will be upgrading our NextGen Electronic Health Records (EHR) system from 7.9 to 8.3 in March and April 2014. Again providers and clinical staff will be in training regarding the upgrade which means a slowdown in patient accessibility. The upgrade will enable us to prepare for the Patient Portal (computer access for patients and providers) aspect of EHR as well as qualify for the federal financial reimbursements called Meaningful Use.
  - We are currently looking at providers of out of state EHR storage in order to ensure that if there is an IT emergency loss due to earthquake, fire or other

disaster encompassing our County or State, our EHR records will remain safe and sound. Once we determine the best source for this storage we will bring the proposal to the Board for discussion and approval.

- Because we have grown very fast with close to 170 employees and over 20,000 enrolled patients we are upgrading and installing additional phone line capacity to prevent patients being placed on hold and provide faster call back capabilities.

- **Covered California Update & KPCC Radio Interview:** SCFHC became an enrollment entity in November 2013. Seven staff members went through the training to become a Certified Enroller (CEE). We are still waiting on Covered California to schedule the date for staff to take test. The process is very long, we might be able to start enrolling patients into Covered California the 1st quarter of 2014.

Attached is an article from KPCC for an interview that Genevieve and our Promotoras participated in on December 3, 2013.

- **More For Less Building Update:** The repairs and alterations being done by the landlords for the second floor of the More4Less Building is estimated to be completed by January 31, 2014.

The final layouts and plans have been approved. The architect will be requesting the permit next week to start all the Tenant Improvement (TI) . The expected completion date for all TI is February 28, 2014. Our lease rent requirement will begin March 1, 2014 .

- **House and Senate Budget Committees agree on Bipartisan budget deal:** On Tuesday, December 10, House Budget Committee Chairman Paul Ryan and Senate Budget Committee Chair Patty Murray unveiled a bipartisan budget deal weeks after talks first began and four days before the deadline to reach an agreement. The proposal, the Bipartisan Budget Act of 2013, amends the Budget Control Act by setting increased discretionary spending caps for fiscal years (FY) 2014 and 2015 and offsets, but does not repeal, sequestration for those two years.

The House on Friday, December 13, passed the Bipartisan Budget Act. It now goes to the Senate for a vote. If the legislation does pass the House and the Senate, this should allow a return to regular order and the appropriations committees in both chambers will redraft their appropriations bills utilizing the new topline spending caps, and those bills are expected to move quickly through the committees.

Advocates with targeted Appropriations Committee members have been weighing in with their Members of Congress to ensure health center funding as allocated in the original Senate FY14 LHHS legislation is included in the final FY14 LHHS appropriations bill.