

**South Central Family Health Center
Board of Directors
CEO Report**

September 30, 2014

SCFHC Health Center Overview for the month:

The following CEO Report includes a summary of SCFHC during September 2014. Additional attachments support key issues for this meeting's report:

- **Update: RFSQ-LA County My Health LA (MHLA):** I attended the Board of Supervisors meeting on September 23, where the Board approved the new MHLA contract. After the meeting I met with Supervisor Mark Ridley-Thomas and staff to discuss when SCFHC would be allowed to participate in the MHLA contract. The Supervisor and staff assured me that they are working with the County DHS to include us in the new contract as quickly as possible. I was informed this week that a new RFSQ may be possible as soon as the week of October 21. In the meantime our staff has undergone training on how to inform patients of our temporary inability to participate in this program and that they can still be seen by us for medical care under our sliding fee schedule or if they prefer they can go to the County Health Department and/or other local clinics that currently have an MHLA contract.
- **New Providers:** We are very happy and fortunate to have hired a new Dental Director, Dr. David Kadar. Dr. Kadar comes to us with a wealth of experience having worked at Northeast Valley Health Corporation, an FQHC in the San Fernando Valley area. In addition we have hired staff dentist, Dr. Juan Camarena who previously worked at St. Johns Well Child and Family Center, an FQHC. We welcome Dr. Kadar and Dr. Camarena whose wealth of experience and expertise will ensure that we develop a strong and successful dental program for our community. We also have hired two additional medical providers, Kelly Boone, Nurse Practitioner and Carmen Diaz, Physician Assistant. We welcome them to our SCFHC family.
- **Capital Campaign visit Ahmanson Foundation and Parsons Foundation:** The Ahmanson Foundation visited us on September 17, as part of their due diligence review for consideration of our \$300,000 Capital Campaign proposal. Our request for \$300,000 to the Parsons Foundation has also resulted in a request for a site visit of SCFHC. The Parsons site visit will take place on Thursday, October 30.
- **Electronic Health Record and NextGen upgrade:** We successfully implemented our practice management upgrade on September 22. This upgrade will enhance provider and staff ability to track and chart patient progress with new EHR templates. The NextGen

8.3 upgrade will take place in late October, or early November and will require additional staff training which will prepare us for ICD-10, Meaningful Use, and the Patient Portal.

- **L.A. Trust School Based Wellness Centers Bus Tour:** SCFHC Jefferson HS Wellness Center will be part of a bus tour stop of the LAUSD Wellness Centers on Thursday, October 2. The bus will stop at Jefferson at 10:45 a.m. for a presentation from the school principle and SCFHC staff.
- **Pharmacy Update:** Expansion of our Dispensary in order to be ready for our pharmacy license inspection has been completed. The licensing process will take approximately 3 months.
- **Nonprofit Finance Fund:** As previously discussed we have been working with the Nonprofit Financial Fund as they review SCFHC's historical financial performance and condition, so that they can provide us with key considerations as we pursue continued growth per the construction of our Vernon Ave building and expansion of our main SCFHC clinic site. To conclude the historical trend analysis portion of our engagement, they would like to present to our Board as a training exercise sometime the last week of October.
- **SCFHC Christmas Party:** As we have moved forward this year with new and expanded programs we have also been carefully tightening our financial belts to ensure that we keep costs down as much as possible. In this regard some of our employee events were cancelled this year including our annual picnic. We have also decided not to rent a facility for our annual Christmas Party but will use our new 2nd floor space for this event which is scheduled for December 12. With the many changes we have undergone this year our SCFHC staff deserves some refreshing and relaxing time to be recognized and supported. With this in mind we are currently looking for donations from vendors and others to purchase Christmas goodies, refreshments, and entertainment (D.J.) for our Christmas celebration. Please feel free to contact Genevieve, Alexis, or Dr. Raya for more information.