

South Central Family Health Center
Board of Directors
CEO Report

June 28, 2016

Please review our Medical, Development and Operations reports, as well as informational items for information on SCFHC activities for the month of June. If you would like us to present anything you have read please feel free to request that we hold it as an agenda item.

As you know we had to cancel our Strategic Planning meeting due to rescheduling issues. At our Tuesday meeting Maura Harrington, consultant, will present an outline for board members so that we can better prepare for our Strategic Plan Board Retreat which we hope to schedule in August.

SCFHC monthly Highlights:

- In May our financials continue to look good with productivity above budget projections at about 7,000 visits. Tuesday, June 28, 5 pm are finance committee meets for a full review and discussion.
- I'm happy to report that we were awarded \$350,000 for the expansion of oral health services to hire additional dental staff and reach 1,150 patients by December 31, 2017, with the addition of increasing our dental staff,
- We are focusing on increasing our appointments for new member physicals and have been working with Dr. Raya and staff on operational changes to accomplish this.
- We are in the process of reviewing provider contracts and once edits have been made will present to the Board Medical Committee and then full Board for review and approval.
- Our next HRSA Site Review will be scheduled either the last week of November or the first week of December. All departments are preparing for this audit which occurs approximately every three years by reviewing and working on action plans to meet regulatory compliance mandates.
- Operations continue to move forward with patient surveys and mental health opportunities and the hiring of a Programs Manager.
- We continue to recruit new staff members but are also working on retention processes to keep staff from leaving as well.
- We were contacted by the Ella Fitzgerald Foundation to congratulate us on distributing over 4,000 books over the years to our patients.

- We had a Site Visit by the Rosa Hills Foundation. We are asking \$250,000 for our Capital Campaign. Thank you Dr. Leatherwood for representing our Board of Directors during the visit which went very well.

- Thanks to Fernando Almodovar, Board of Directors Chairman, who arranged a meeting with Mr. Alex Martin Chaves of the Parking Company of America we were able to discuss a plan that may help us provide enhanced transportation for our patients.

- I continue to meet with our consultants and the CEO of another FQHC through our grant from the Non-Profit Sustainability Initiative to focus on how to increase our capacity and ability to provide improved services to our patients by partnering in joint ventures and to see if a merger is possible. In this regard I have been approached by the UniHealth Foundation to submit another grant to further this initiative.

- I have been working with Human Resources Director and Finance with our consultant on the development of an employee compensation structured program to comply with the new mandated wage increases that will occur starting in 2016 and every year until 2020. We will be presenting our findings to the Board in the next several months.

- As Chair and member, I attended a number of important community and clinic meetings in June, some of the more important ones include the following:
 - Community Clinic Association (CCALAC) Policy Advisory Committee (2)
 - CCALAC full membership meeting
 - Health Care L.A.(HCLA) IPA Finance Committee meeting
 - California Primary Care Government Affairs Committee meeting
 - HCLA Board of Directors meeting
 - HCLA Executive Committee meeting