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## Operations Report

### **Open Enrollment for Covered California ends January 31, 2016:**

South Central Family Health Center (SCFHC) continues to enroll patients into the Covered CA Program until the deadline. This week, high numbers of consumers will attempt to get assistance with enrollment, but will not be able to get enrolled in time. In the face of stiffer penalties this year, Covered California is committed to helping all consumers who attempted to find help cross the enrollment finish line.

Open Enrollment for 2016 coverage with a Covered California Health Plan ends on Sunday, January 31, 2016. As of Monday, February 1, 2016, consumers must report a life event that qualifies them for a special enrollment period if they wish to enroll.

However, between February 1 and February 6 Certified Counselors can help consumers who seek assistance from Certified Counselors to complete their Open Enrollment application. Certified Counselors should contact the Consumer Service Center or CEC/PBE Help Line for assistance with helping consumers complete their Open Enrollment applications during the Cross the Finish Line period.

**Staff Appreciation Holiday Party 2015 Update:** The staff appreciation party turned out very nice. Staff was very happy with the venue and the selection of the menu. This was an excellent moral buster!

### **Disaster Preparedness:**

SCFHC is participating in the Disaster Preparedness Program in conjunction with the Community Clinic Association of the Los Angeles County. The purpose for this program is to develop response and recovery capabilities in the event of a disaster. The intent is for clinics all over Los Angeles County to be positioned favorably, post-disaster, to continue serving patients and fulfill their mission when community need is expected to rise.

We aim to achieve this through:

- On-site trainings available to you as enrollees
- Free access to multiple communications systems
- Planning through best practices and information exchange

- Partnership with local emergency response community
- Capacity building through incident management training
- Ongoing technical assistance and logistical support

Dr. Raya is in charge of running this program for SCFHC along with a dedicated committee (Medical and Administrative staff). We are also providing education to staff on other Emergencies in the workplace such: Escape Procedures and Routes, Medical Emergencies, Robberies, bomb threat, etc.

**Cudahy Clinic:** The construction for the Cudahy Clinic is going very well. We start operations on March 1, 2016. The signage has been ordered. We are in the process of hiring the staff.

**The Elizabeth Learning School Center:** The Center will be available in April 2016. The current provider is still there through March 2016. We met with the principal to talk about revamping the clinic before opening in May, 2016.